

## RETURNS FORM

Customer Name	
Order Number	
Email	
Telephone Number	
Preferred contact method	

## REASONS FOR RETURNING

Accidental Purchase	1
Order arrived too late	2
Wrong item received	3
Product not as described	4
Product damaged or faulty	5
No longer required	6
Other (please specify)	7

Item(s)	Quantity	Product Code	Reason for Returning

All returned items must be unopened, unused, and in a resaleable condition. Please note, if the returned items have been handled beyond what is necessary to establish their functionality, we reserve the right to deduct an amount from the reimbursement.

All items must be adequately protected and repackaged for transport. Please note, we reserve the right to make a deduction from the refund for any items damaged in transit due to insufficient packaging.

If you received a free gift with your purchase and your returned items, make your order fall below the qualifying amount you will need to return the free gift also in order for your refund to be processed. We apologize for any disappointment this causes.

I confirm that the item(s) I'm returning to the below address comply with the Cass Art Returns Policy.

Name:

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Signature:

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Date:

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CASS ART Returns

Millennium House

Brunel Dr

Newark

NG24 2DE